



Bib Data Sheet


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<b>SERIAL NUMBER</b> 09/504,330	<b>FILING DATE</b> 02/14/2000 <b>RULE</b> —	<b>CLASS</b> 705	<b>GROUP ART UNIT</b> 2768	<b>ATTORNEY DOCKET NO.</b> 4889:70	
<b>APPLICANTS</b> Paul H. Leamon, McKinney, TX ; <b>** CONTINUING DATA *****</b> <b>** FOREIGN APPLICATIONS *****</b> <b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED **</b> <b>** 04/06/2000</b>					
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance		<b>STATE OR COUNTRY</b> TX	<b>SHEETS DRAWING</b> 5	<b>TOTAL CLAIMS</b> 32	<b>INDEPENDENT CLAIMS</b> 5
Verified and Acknowledged _____ Examiner's Signature _____ Initials _____					
<b>ADDRESS</b> David H. Judson <del>Hughes &amp; Luce LLP</del> <del>4717 Main Street Suite 2800</del> <i>15455 Dallas Parkway suite 600</i> <del>Dallas, TX 75201</del> <i>Addison Tx 75001</i>					
<b>TITLE</b> Method and system for skills-based planning and scheduling in a workforce contact center environment					
<b>FILING FEE RECEIVED</b> 1062	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		